

Introduction to Automate & Comprehensive Product Offering

Question	Answer
Aired June 2, 2020	
I have an 18V power supply. Can I use it to power large rollease shades in a larger home with fairly long runs. Would it work?	18v is a little out of spec for the proper voltage reaching the motors. I would stick with our DC Power Panel as you can pretty long runs even on the larger motors.
Can the Y harness from a single solar panel feed two adjacent shades? You mentioned it being used to provide more power to the shade (perhaps from 2 solar panels)	Technically, Yes. We do have a harness that allows 1 panel to power two motors. This would be very situational and would want to properly assess the installation scenario to ensure enough energy is coming through the window to trickle charge two motors. Our recommendation is 1 panel per motor for the best experience.
What is the default speed that the motors are shipped with? Low, medium, or high	Default speed is the highest RPM setting for each motor
Does adjusting the speed of a motor result in more or less noise or more or less power or more or less revolutions per charge cycle?	It can result in slightly less noise, but it will not effect the power usage of the motor or drain the battery quicker. At higher speeds, the motor doesn't run as long. It basically balances itsself out and you will get consistent usage
The 'Cut In' remotes can be surface mounted into a low profile low voltage single gang j-box dBA for motors	Varies depending on motor, but average is ~44db
on the drapery ac motor is that controlable via toggle switch?	Not directly as it is not wired control. It operates over the air with the ARC technology. You could utilize a wall switch we offer or the relay module to make it operable with a toggle switch.