

## Automate Pulse 2 APP 2.0(13) Updates

Question	Answer
September 1, 2020	
<p>If setting up on Android can you just give the log in info to the customer and have them download the app to their Apple phone?</p>	<p>Yes. Once the account is created, anyone who logins with the same credentials regardless of phone type will have access to anything on that account</p>
<p>When doing multiple devices in a room, the app reorganized my devices in a different order than added and not in alphanumeric order. Is there an order of listed view that is predetermined by IP address or something? I desire to put them in order as in the room.</p>	<p>You can long press on the devices on the screen and move them in any order you desire, just like you would with phone apps on your phone home screen.</p>
<p>Does my app automatically update to the new version or do I need to download the new one?</p>	<p>After this app update is downloaded, all future updates will happen automatically or else the user will get a notification telling them their app version is out of date and require them to download the updated app version.</p>