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DISCLAIMER
INTRODUCTION
This Product Specifications manual for SS38 Systems has been produced by Rollease Acmeda to supply the necessary information for the safe and correct installation of SS38 Systems.

DISCLAIMER
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SECTION A | ITEMS REQUIRED

AVAILABLE IN US, AU, EU

SS38 - LOW PROFILE MOUNTING CLIPS

SYSTEM INDEX
1. Assembled SS38 Roman Shade
2. Low Profile Mounting Clips

AVAILABLE IN AU, EU ONLY

SS38 - SPRING LOADED MOUNTING BRACKETS

SYSTEM INDEX
1. Assembled SS38 Roman Shade
2. Spring Loaded Mounting Brackets [AU + EU only]
SECTION B | INSTALLATION

INSTALLATION - LOW PROFILE MOUNTING CLIPS - US, AU, EU

STEP 1. - ATTACH MOUNTING CLIPS TO WALL/CEILING

MAX 50mm [2”]
MAX SPACING BETWEEN BRACKETS
900mm [35 1/2”]

STEP 2. - ADJUST AS REQUIRED
Slight adjustment is available:

LOW PROFILE MOUNTING CLIP

TOP FIX
FACE FIX

STEP 3. - ENSURE STRAIGHT ALIGNMENT
Ensure mounting clips are in line

TOP FIX
FACE FIX

STEP 4. - INSTALLATION POSITIONING
For touch fabric application: To make installation of the shade easier, lift the shade to the raised position & temporarily take the fabric off the head rail.

For touch fabric application: To make installation of the shade easier, lift the shade to the raised position & temporarily take the fabric off the head rail.
SECTION B | INSTALLATION

INSTALLATION - LOW PROFILE MOUNTING CLIPS

STEP 5. - ATTACH HEAD RAIL TO MOUNTING CLIPS
Mount the shade assembly onto the Mounting Clips.

NOTE: Top Fix shown as example. Also applies to Face Fix.

STEP 6. - ATTACH HEAD RAIL TO MOUNTING CLIPS (COMPLETE)

STEP 7. - RE-ATTACH FABRIC FOR TOUCH FABRIC APPLICATION

STEP 8. - INSTALL CHAINHOLD TENSION DEVICE
Cords on window coverings present a potential strangulation hazard. For Child Safety, Rollease Acmeda offers a range of Chainhold Tension Devices. The Chainhold Tension Device provides child safe tension mechanism for a chain roller system. Unless properly installed, the Chainhold Tension Device will partially prevent the window covering from functioning, making it fully compliant with the ANS/WCMA standard for safety.
SECTION B | INSTALLATION

INSTALLATION - SPRING LOADED MOUNTING BRACKETS - AU, EU

STEP 1. - ATTACH MOUNTING BRACKETS TO WALL/CEILING/HEAD BOARD

MAX 50mm [2”]
MAX SPACING BETWEEN BRACKETS 1200mm [47 4/16”]

STEP 2. - ADJUST AS REQUIRED
Slight adjustment is available:

SPRING LOADED
FACE FIX (cannot adjust top fix)

STEP 3. - ENSURE STRAIGHT ALIGNMENT
Ensure mounting clips are in line

STEP 4. - INSTALLATION POSITIONING
For touch fabric appliaction: To make installation of the shade easier, lift the shade to the raised position & temporarily take the fabric off the head rail.

TOP FIX
FACE FIX
SECTION B | INSTALLATION

INSTALLATION - SPRING LOADED MOUNTING CLIPS - AU, EU

STEP 5. - ATTACH HEAD RAIL TO MOUNTING BRACKETS
Mount the shade assembly onto the Mounting Brackets.

NOTE: Top Fix shown as example. Also applies to Face Fix.

STEP 6. - ATTACH HEAD RAIL TO MOUNTING BRACKETS (COMPLETE)

STEP 7. - RE-ATTACH FABRIC FOR TOUCH FABRIC APPLICATION

STEP 8. - INSTALL CHAINHOLD TENSION DEVICE
Cords on window coverings present a potential stragulation hazard. For Child Safety, Rollease Acmeda offers a range of Chainhold Tension Devices. The Chainhold Tension Device provides child safe tension mechanism for a chain roller system. Unless properly installed, the Chainhold Tension Device will partially prevent the window covering from functioning, making it fully compliant with the ANS/WCMA standard for safety.
SECTION C | SHADE REMOVAL

SHADE REMOVAL - LOW PROFILE MOUNTING CLIPS

STEP 1. - DISENGAGE ORDER
Disengage clips at each end first
Disengage middle clip/s and remove shade

OPTION 1. - TOUCH TAPE APPLICATION
Remove fabric from head rail to access mounting clip

OPTION 2. - SPLINE APPLICATION
If fabric is splined, reach in behind shade to disengage brackets

While bracket is flexing, apply force to twist extrusion off bracket
SECTION C | SHADE REMOVAL

SHADE REMOVAL - SPRING LOADED MOUNTING CLIPS - AU, EU

STEP 1. - REMOVE FABRIC FROM HEAD RAIL TO ACCESS MOUNTING CLIPS

STEP 2. - DISENGAGE ORDER
Disengage clips at each end first
Disengage middle clip/s and remove shade

STEP 3. - DISENGAGE BRACKETS
Press the center plastic release of mounting clip with finger to disengage from head rail
SECTION D | CORD REPLACEMENT

SLIM SPOOL

STEP 1. - REMOVE DAMAGED CORD FROM GUIDE
Remove damaged cord from spool cord guide and pull out notch

STEP 2. - ENSURE CORD NOTCH IS VISIBLE

STEP 3. - TIE A KNOT AT THE END OF CORD, INSERT INTO NOTCH & PULL

STEP 4. - RUN CORD INTO GUIDE & PULL UP
<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Uneven shade</td>
<td>Cord not running straight down</td>
<td>Make sure cord outlet of spool is aligned with cord clips on battens</td>
</tr>
<tr>
<td></td>
<td>Cord in spool not aligned to start with</td>
<td>Make sure cords on every spool are aligned horizontally to ensure they wind down evenly</td>
</tr>
<tr>
<td></td>
<td>Cord knots are uneven</td>
<td>Ensure the cord knots tied off at the bottom are even lengths and sit level and tight against the last batten</td>
</tr>
<tr>
<td></td>
<td>Cord has overlapped in spool</td>
<td>Check the cord is spooling evenly along when wound. If the cord has overlapped itself, bring the shade all the way down then back up again to reset the cord</td>
</tr>
<tr>
<td>Cord loops seen below fabric</td>
<td>Cords are too long</td>
<td>Ensure the cord knots tied off at the bottom are even lengths and sit level and tight against the last batten</td>
</tr>
<tr>
<td>Noisy operation</td>
<td>Spool spacing is too great</td>
<td>Make sure you have enough spool across the length of the shade. This will stop any possible sagging between spools</td>
</tr>
<tr>
<td></td>
<td>Spool not secure</td>
<td>Ensure all the spools are secured tightly to the head rail</td>
</tr>
<tr>
<td></td>
<td>Rod deformed</td>
<td>Ensure the rod is straight and not deformed</td>
</tr>
</tbody>
</table>