

## Rollease Acmeda Product Warranties

Rollease Acmeda, s.r.l. offers the following warranties for product sold into the European market:

**Limited Lifetime Warranty** on the following products and product types:

**All clutches, brackets, mounting hardware, tubes, head rails and related accessories such as pin ends, covers and hem bars, as well as PVC-coated solar screen fabric (Alkenz) sold by Rollease Acmeda, unless expressly limited elsewhere below.**

**Five Year Warranty** on the following products and product types (from the date of shipment):

**Aero, Veue Drop Awnings, CF90, SS38, S60, Fashion Wand, Easy Spring Plus, Easy Spring Ultra, and any springs and accessories, including Easy Spring Wands.**

**Automate motors and accessories** have a separate, detailed warranty set forth in a warranty statement addressed specifically to this product category.

**Somfy motors and related accessories distributed by Rollease Acmeda are covered separately under Somfy's warranty and not by Rollease Acmeda.** Any warranty claims for such products manufactured by Somfy must be submitted directly to Somfy in accordance with that company's procedures.

### **What is covered:**

Products are warranted against original defects in materials or workmanship during the specified warranty period. To the extent Rollease Acmeda-generated documents provide specifications and such specifications have been made generally public by authorized employees, then Rollease Acmeda further warrants that its products will meet such additional specifications.

### **What is not covered:**

This limited warranty does not cover:

- Conditions or damage caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance, including those instructions found at the end of this limited warranty.
- Normal wear and tear, including but not limited to fading over the lifetime of the product, deterioration or yellowing when exposed to sunlight, high humidity or extreme outdoor elements for prolonged periods, and cord failure as a result of wearing out over time.
- Somfy branded or manufactured products.
- The use of non-fabric components with other components not manufactured by or expressly approved by Rollease Acmeda as appropriate for use with the Rollease Acmeda component at issue.
- Products used in exterior environments unless expressly approved for such use.
- Cord loops and bead chains.

**Who is covered:**

This limited warranty extends only to the original manufacturing and end-consuming purchaser and is not transferable.

**Rollese Acmeda's obligations:**

Rollese Acmeda's obligations under this limited warranty are limited to, at Rollese Acmeda's discretion, the repair, replacement or appropriate credit in respect of defective parts or products.

Rollese Acmeda is not responsible for shipping costs or labor costs associated with measuring, removing or reinstalling products.

Rollese Acmeda is not responsible for costs associated with import or export duties, broker fees or taxes associated with shipment of replacements.

Repairs or replacements under this limited warranty will be made with like or similar components. If Rollese Acmeda decides, at its discretion, to issue a credit, it will not exceed the amount of the original purchase price of the components.

**Limitation of damages:**

THIS LIMITED WARRANTY DOES NOT COVER, AND EXPRESSLY EXCLUDES, ANY AND ALL LIABILITY OF ROLLEASE ACMEDA, WHETHER UNDER THIS LIMITED WARRANTY OR UNDER ANY WARRANTY IMPLIED BY LAW, FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES. EXCEPT AS EXPRESSLY PROVIDED IN THIS LIMITED WARRANTY, ROLLEASE ACMEDA HEREBY DISCLAIMS ALL WARRANTIES TO THE EXTENT PERMITTED BY LAW. ANY IMPLIED WARRANTIES THAT CANNOT BE DISCLAIMED ARE, TO THE EXTENT PERMITTED BY LAW, LIMITED IN DURATION TO FIVE YEARS.

Some states do not allow the foregoing exclusion or limitation of incidental or consequential damages, so the foregoing limitation or exclusion may not apply to you and you may have other rights available in your state. No person employed by Rollese Acmeda or otherwise is authorized to extend or alter this limited warranty, with the exception of an officer of the company.

**Warranty Service:**

Warranty claims must be accompanied by the original sales information as well as relevant details regarding the claim, including the nature of the problem, the location of the product, fabrication and installation details, cleaning/maintenance history, and any other relevant information.